

# Resources for Nonprofit Direct Service Providers

In March and April, more than 400 nonprofit direct service providers participated in free webinars designed to help them navigate uncertainty and change. Following are select resources that Root Cause has shared with participants from webinars focusing on Financial Sustainability and Program Design.

## FINANCIAL SUSTAINABILITY: SCENARIO PLANNING



[Webinar Recording](#)



[Scenario Planning Tool](#)



[Tough Times Call For Tough Action: A Decision Framework for Nonprofit Leaders & Boards](#)  
(Seachange)

[The Economic Injury Disaster Loan \(EIDL\) Program vs The Paycheck Protection Program \(PPP\)](#)  
(Krost Certified Public Accountants & Consultants)

## PROGRAM DESIGN: ADAPTING SERVICE DELIVERY WITH QUALITY



[Webinar Recording](#)



[Framework for Service Delivery Adaptation Worksheet](#)



[Monitoring Quality During Adaptation Worksheet](#)



[What is Quality?](#)

[Lessons Learned: Cultivating a CQI Mindset and Practice with Social Service Providers](#)

[CQI \(Continuous Quality Improvement\) Resource Library](#)